

DHCS Crisis Care Mobile Units Program Series 1

Selecting the Right Candidate

Interview Vignette 2

Personnel Present: Manager, Lead, Team Member, etc..

- Roleplay to be conducted by Team Member
- Advise interviewee that they are in a crisis co responder role and are responding to the following call.

Interviewer Read:

A call for service is received over the radio at 9:47pm to respond to a 55-year-old white male, Steven Miller. His daughter, who lives in another state, called for a welfare check; she reports being unable to reach him for several days. She reports that he lives alone and has been living by himself since her mother died 9 years ago.

Dispatch relays he was transported to the ER by paramedics two weeks ago. They found him disheveled, incoherent, and in a near comatose condition, and they had suspected a drug and alcohol overdose.

When you arrive on-scene, he appears to be alert and can participate in the clinical assessment interview. He reports being admitted to the hospital and states he felt he was "going to die". During the clinical assessment, he reports being a heavy drinker and shares that he has been unemployed for several years since the pandemic. He says he hates being home all day and acknowledges feeling increasingly depressed, has trouble sleeping, and has lost his appetite.

Role Play: Interviewing team, play role of Mr. Miller and allow the interviewee to take over the conversation. Allow 5-10 minutes for this role play.

Assess: Ability to build rapport, attending skills, empathy, paraphrasing, suicide assessment and questions, genuineness, demeanor, clinical judgement, and safety planning if any.

Rate on a scale of 1-5:

Poor	Unsatisfactory	Satisfactory	Exceeds	Outstanding
1	2	3	4	5

Category	1	2	3	4	5
Empathy/Rapport					
Paraphrasing					
Suicide Assessment					
Genuineness					
Clinical Judgement					



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